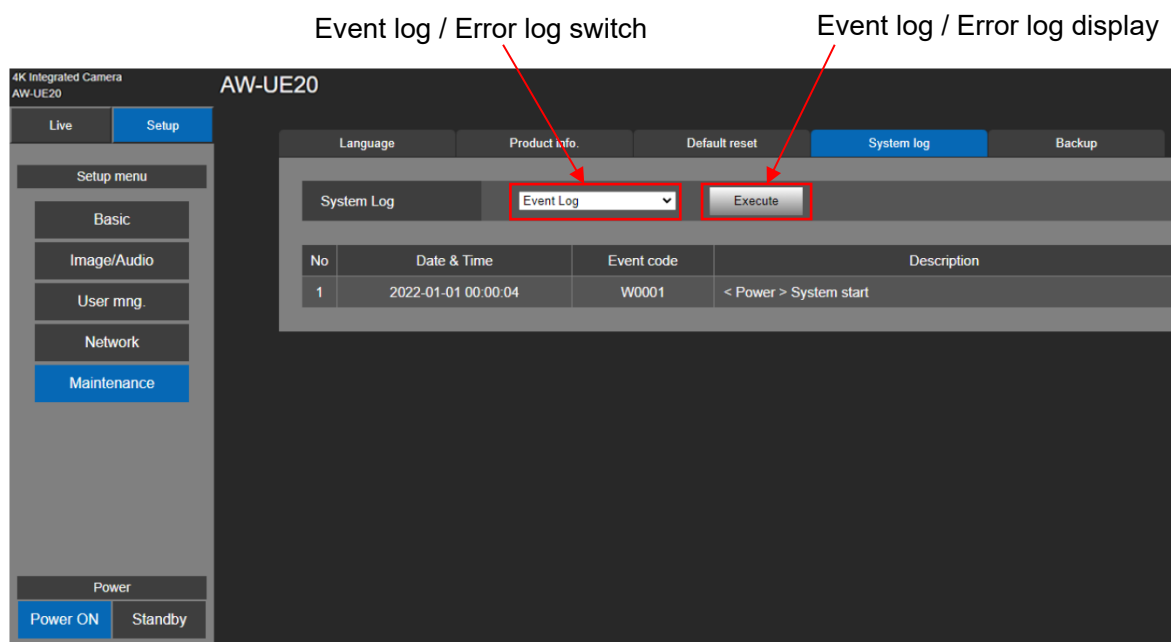


# Event Log / Error Log for AW-UE20/HE20

Event Log and Error Log can be confirmed on WEB screen. (Setup → Maintenance → System log)



## < Event Log >

Event Log	Note
No.	Displays the log sequence numbers. Up to 100 logs ca be saved.
Date & Time	Displays the dates and times when the events occurred. The dates and times when the events occurred are indicated in 24-hour format according to the clock of the unit.
Event code	Displays the event code numbers. Refer to the following event log table.
Description	Displays the event descriptions. Refer to the following event log table.

## < Error Log >

Error Log	Note
No.	Displays the log sequence numbers. Up to 100 logs ca be saved.
Date & Time	Displays the dates and times when the errors occurred. The dates and times when the errors occurred are indicated with the hour meter (0h to 99999h) of the unit.
Error code	Displays the error code numbers. Refer to the following error log table.
Error description	Displays the error descriptions. Refer to the following error log table.

&lt; Event Log table &gt;

Event Code	Event Description	Note
W0001	<Power> System start.	Power was supplied and system started.
W0002	<Power> Power on.	Power ON
W0003	<Power> Standby.	Standby
W0005	<Power> PoE+ (Hardware) is working.	PoE+ power supply was OK. (Hardware detection)
W0006	<Power> PoE+ (Software) is working.	PoE+ power supply was OK. (Software detection)
W1003	<Maintenance> Succeeded OSD Menu initialization.	Initialization of OSD menu was successful.
W1005	<Maintenance> Succeeded firmware update.	Firmware update was successful.
W1006	<Maintenance> Failed firmware update.	Firmware update failed.
W1007	<Maintenance> Succeeded OSD menu and WEB menu initialization	Initialization of WEB menu was successful.
W1008	<Maintenance> Reboot	Reboot
W1302	<Login> Login failed. [User name] [IP address]	IP / account information when login fails
W1303	<Login> Remote camera controller connected. [User name] [IP address]	ROP connection and IP / account information
W1311	<Stream> Mjpeg Play. [User name] [IP address]	User information display who started mjpeg delivery
W1314	<Stream> Mjpeg Stop. [User name] [IP address]	User information display who stopped mjpeg delivery
W1317	<Stream> H.264 Play. [User name] [IP address]	User information display who started H.264 delivery
W1321	<Stream> H.264 Stop. [User name] [IP address]	User information display who stopped H.264 delivery
W1325	<Stream> H.265 Play. [User name] [IP address]	User information display who started H.265 delivery
W1326	<Stream> H.265 Stop. [User name] [IP address]	User information display who stopped H.265 delivery
W1327	<Stream> Reached the number of connections limit. [User name] [IP address]	Maximum number of connections
W1328	<Stream> Reached the processing limit.	CPU load upper limit
W1329	<Stream> Reached the bandwidth limit.	Bandwidth upper limit

&lt; Error Log table &gt;

Error Code	Error Description	Note
0x00	Normal (No Error)	No Error
0x03	Motor Driver Error	Motor drive error
0x04	Pan Sensor Error	PAN sensor error
0x05	Tilt Sensor Error	TILT sensor error
0x21	System Error (IF/SERVO Error)	System error
0x22	Spec Limit Over	PAN / TILT limit error