

Event Log / Error Log for AW-UE160

Event Log and Error Log can be confirmed on WEB screen. (Setup → Maintenance → System log)

A maximum of 1000 event logs and a maximum of 100 error logs can be stored in the unit's internal memory.

When this maximum number has been exceeded, the old logs are overwritten successively by the new logs.

The logs are cleared when the unit's power is turned off.

System log				
System log		Event log	Execute	
No.	Date & Time	Operation time	Event code	Description
1	MAR/13/2023 17:33	00000334	W1303	<Login> Remote camera controller connected. 192.168.1.115
2	MAR/13/2023 17:33	00000334	W0002	<Power> Power on.
3	MAR/13/2023 17:33	00000334	W0005	<Power> PoE++ (Hardware) is working.
4	MAR/13/2023 17:33	00000334	W0001	<Power> System start.
5	MAR/13/2023 16:51	00000333	W1303	<Login> Remote camera controller connected. 192.168.1.115
6	MAR/13/2023 16:46	00000333	W1303	<Login> Remote camera controller connected. 192.168.1.115
7	MAR/13/2023 16:46	00000333	W0002	<Power> Power on.
8	MAR/13/2023 16:45	00000333	W0005	<Power> PoE++ (Hardware) is working.
9	MAR/13/2023 16:45	00000333	W0001	<Power> System start.
10	MAR/13/2023 16:13	00000332	W1303	<Login> Remote camera controller connected. 192.168.1.115

< Event Log >

Event Log	Note
No.	Up to 1000 events. The newest event log is No.1.
Date & Time	Date and Time that the event has occurred. Without time setting, bar is displayed.
Operation time	Hour Meter that the event has occurred.
Event code	Refer to the following table.
Description	Refer to the following table.

< Error Log >

Error Log	Note
No.	Up to 100 errors. The newest event log is No.1.
Date & Time	Date and Time that the error has occurred.
Operation time	Hour Meter that the error has occurred.
Error code	Refer to the following table.
Error description	Refer to the following table.

< Event Log table >

Event Code	Event Description	Note
W0001	<Power> System start.	Power was supplied and system started.
W0002	<Power> Power on.	"Power ON" .
W0003	<Power> Standby.	"Standby" button is pressed on WEB screen.
W0005	<Power> POE+ (Hardware) is working.	POE+ power supply was OK. (Hardware detection)
W0006	<Power> POE+ (Software) is working.	POE+ power supply was OK. (Software detection)
W1003	<Maintenance> Succeeded OSD Menu initialization	Initialization of OSD menu menu setting values (Maintenance -> Initialize) are successful.
W1004	<Maintenance> Succeeded ALL Menu	Initialization of OSD menu, SCENE files 1 to 8 and USER files 1

	initialization	to 3.was successful.
W1005	<Maintenance> Succeeded firmware update	Firmware update (Maintenance -> Product info) was successful.
W1006	<Maintenance> Failed firmware update	Firmware update (Maintenance -> Product info) failed.
W1007	<Maintenance> Succeeded OSD menu and WEB menu initialization	"Reset to the default (Except the network settings)" of WEB menu (Maintenance -> Default reset) was successful.
W1008	<Maintenance> Reboot	"Reboot" of WEB menu (Maintenance -> Default reset) was executed.
W1009	<Maintenance> Succeeded configuration data upload	Setting data upload (Maintenance -> Backup) was successful.
W1203	<Date&Time> Date&Time exchanged	Date and time has been set. PC synchronization / NTP sever connection / Manual setting
W1205	<NTP> NTP update succeeded	Time synchronization succeeded
W1206	<NTP> No response from the NTP server	The connection error with the NTP server.
W1210	<HTTPS> Self-signed Certificate Generated	Generating the Self-signed Certificate has been completed.
W1211	<HTTPS> Self-signed Certificate Deleted	Deleting the Self-signed Certificate has been completed.
W1212	<HTTPS> Certificate Signing Request Generated	Generating the Certificate Signing Request has been completed.
W1213	<HTTPS> CA Certificate Installed	Installation of the CA Certificate has been completed.
W1214	<HTTPS> CA Certificate Deleted	Deleting the CA Certificate has been completed.
W1215	<HTTPS> Previous CRT key Applied	The previous CRT key has been applied.
W1216	<HTTPS> CRT key Generated	Generating the CRT key has been completed.
W1217	<Genlock> Genlock succeeded	After detecting the genlock signal, the external lock succeeded.
W1303	<Login> Remote camera controller connected [username] [IP address]	ROP connection and IP / account information
W1311	<Stream> Mjpeg ch1 Play [username] [IP address]	User information display who started mjpeg delivery
W1312	<Stream> Mjpeg ch2 Play [username] [IP address]	User information display who started mjpeg delivery
W1313	<Stream> Mjpeg ch3 Play [username] [IP address]	User information display who started mjpeg delivery
W1314	<Stream> Mjpeg ch1 Stop [username] [IP address]	User information display who stopped mjpeg delivery
W1315	<Stream> Mjpeg ch2 Stop [username] [IP address]	User information display who stopped mjpeg delivery
W1316	<Stream> Mjpeg ch3 Stop [username] [IP address]	User information display who stopped mjpeg delivery
W1317	<Stream> H.264 ch1 Play [username] [IP address]	User information display who started H.264 delivery
W1318	<Stream> H.264 ch2 Play [username] [IP address]	User information display who started H.264 delivery
W1319	<Stream> H.264 ch3 Play [username] [IP address]	User information display who started H.264 delivery
W1321	<Stream> H.264 ch1 Stop [username] [IP address]	User information display who stopped H.264 delivery
W1322	<Stream> H.264 ch2 Stop [username] [IP address]	User information display who stopped H.264 delivery
W1323	<Stream> H.264 ch3 Stop [username] [IP address]	User information display who stopped H.264 delivery
W1325	<Stream> H.265 ch1 Play [username] [IP address]	User information display who started H.265 delivery

W1326	<Stream> H.265 ch1 Stop [username] [IP address]	User information display who stopped H.265 delivery
W1327	<Stream> Reached the number of connections limit [username] [IP address]	Maximum number of connections
W1328	<Stream> Reached the processing limit	CPU load upper limit
W1329	<Stream> reached the bandwidth limit	Bandwidth upper limit
W1331	<Control> lock remote control [username] [IP address]	Lockout start and IP/account information
W1332	<Control> Unlock remote control [username] [IP address]	Lockout release and IP/account information
W1341	<Stream> H.265 ch2 Play [username] [IP address]	User information display who started H.265 delivery
W1342	<Stream> H.265 ch2 Stop [username] [IP address]	User information display who started H.265 delivery
W1345	<Stream> NDI Add Client. [number of Client]	High bandwidth NDI/NDI HX V2 Client additional information
W1346	<Stream> NDI Decrease. [number of Client]	High bandwidth NDI/NDI HX V2 Client deletion information

< Error Log table >

Error Code	Event Description	Note (Factor)
0x00	Normal	No Error
0x03	Motor Driver Error (PAN)	PAN Motor drive error
0x03	Motor Driver Error (TILT)	TILT Motor drive error
0x04	Pan Sensor Error	Pan sensor Error(Servo)
0x05	Tilt Sensor Error	Tilt sensor Error(Servo)
0x21	System Error	System error
0x22	Spec Limit Over (Pan)	Limit error (PAN)
0x22	Spec Limit Over (Tilt)	Limit error (TILT)
0x25	Main Life-monitoring Error	BE CPU alive monitoring timeout
0x30	NET Life-monitoring Error	FPGA alive monitoring timeout
0x31	Fan1 error	Fan Error(Lens side)
0x32	Fan2 error	Fan Error(Rotary table side)
0x33	High Temp	high temperature condition
0x36	Low Temp	Low temperature condition
0x40	Temp Sensor Error	Temperature sensor Error(Lens or Main)
0x41	Lens Initialize Error	Lens origin search failed(Lens)
0x42	PT. Initialize Error	Pan/Tilt origin search failed(Servo)
0x43	PoE++ Software auth. Timeout	PoE++ Timeout error
0x50	MR Level Error(PAN)	MR Level Error(PAN)
0x50	MR Level Error(TILT)	MR Level Error(TILT)
0x52	MR Offset Error(PAN)	MR Offset Error(PAN)
0x52	MR Offset Error(TILT)	MR Offset Error(TILT)
0x55	PT. Gear Error (PAN)	PT. Gear Error (PAN)
0x55	PT. Gear Error (TILT)	PT. Gear Error (TILT)
0x57	Gyro Error	Gyro Error
0x58	PT. Initialize Error (PAN)	Origin position search failed(PAN)
0x58	PT. Initialize Error (TILT)	Origin position search failed(TILT)
0x60	Update Firmware Error	Firmware error occurred during update
0x61	Update Hardware Error	Hardware error occurred during update

0x62	Update Error	Update Error
0x63	Update Fan Error	FAN motor lock error occurred during update