

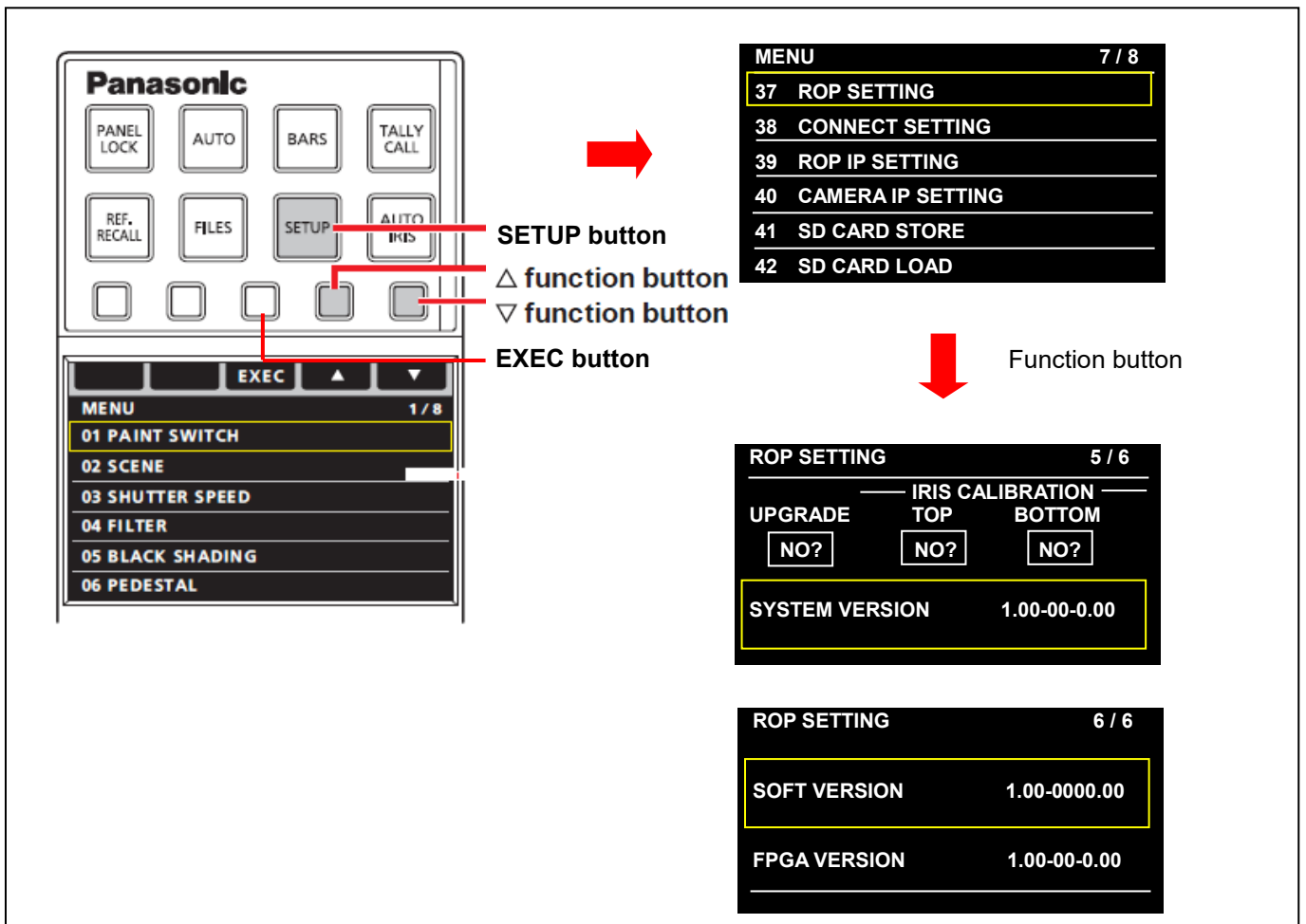
AK-HRP1015 Firmware update procedure

1. Version display method

1-1

Each software version can be confirmed at item "SOFT VERSION" and "FPGA VERSION" in ROP SETTING menu.

1. Supply the power to AK-HRP1015 by connecting to AK-UC4000/UC3000/HC5000, AK-UCU600/UCU500, or PoE HUB.
2. Press the **SETUP** button. The TOP menu screen of ROP menu appears.
3. Select "**ROP SETTING**" by pressing the **Function** Δ / ∇ button.
4. Press the **EXEC** button to open the **ROP SETTING** menu.
5. When pressing the **Function** Δ / ∇ button, **SYSTEM** version and each Software version can be confirmed.



1-2. Preparation

CAUTION : Before Updating Software

Do not power down or pull card while upgrading. If the program quits during loading, the data will be erased or part writing condition and the restart is not made.

< Preparation for SD memory card >

1. One piece of SD memory cards (SD, SDHC or SDXC memory card) is required. Use only SD memory cards that comply with the SD, SDHC or SDXC specifications.
2. Insert an SD memory card into the card slot of this unit and format it.

NOTE: SD memory card used in this unit requires to be conformed to SD™ standards. Be sure to format SD memory card on this unit.

3.

< Copy the update file >

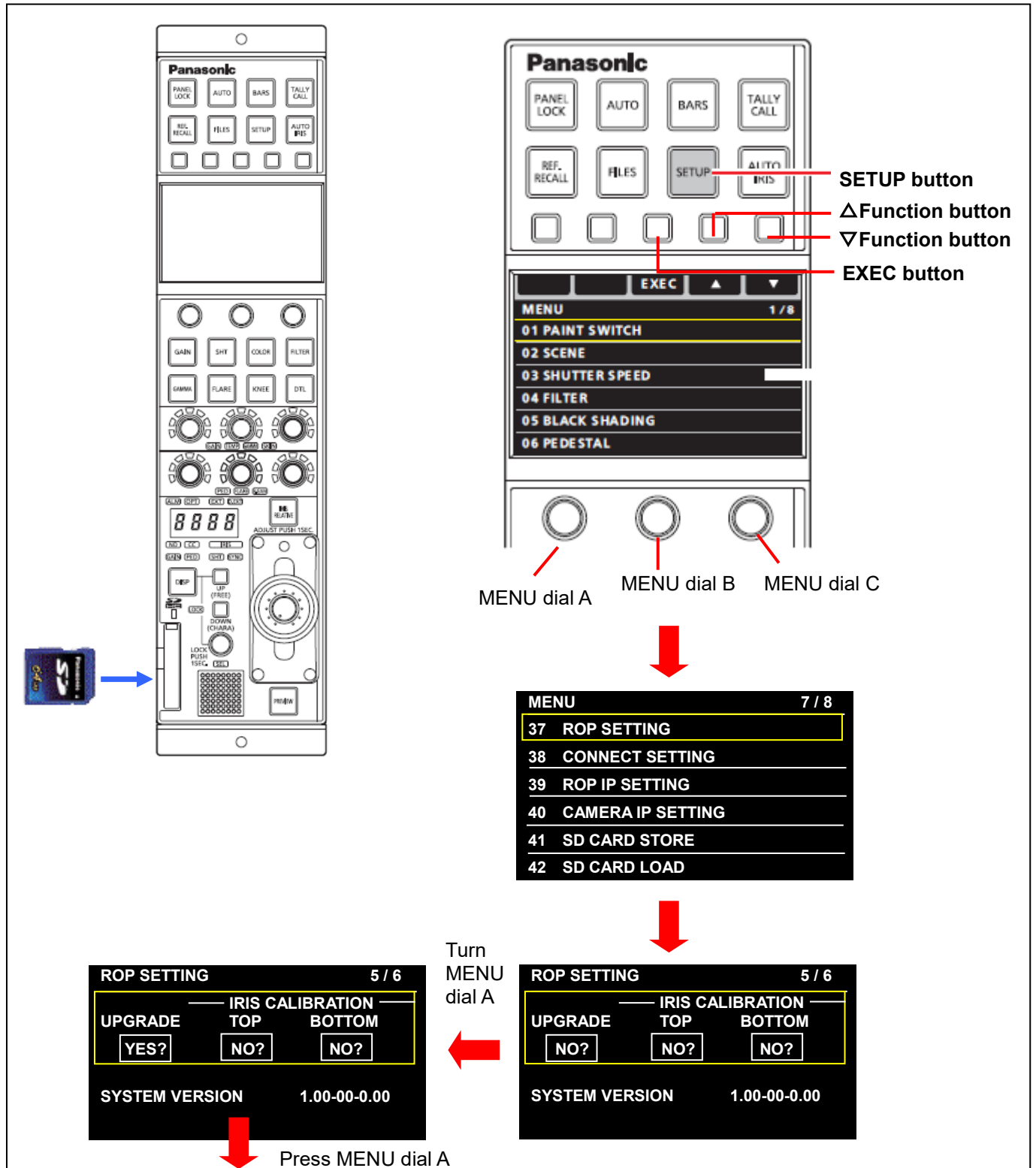
1. Accept the software usage agreement and download the update file data “**DV91000****.zip**” for the AK-HRP1015 firmware from the following support web site.
[https://pro-av.panasonic.net/en/ Support / PASS\(Service Support website\)](https://pro-av.panasonic.net/en/Support/PASS(Service%20Support%20website))
2. Copy the file “**DV91000****.zip**” to hard disk of your PC and extract the file.
3. Insert the formatted SD memory card into the PC's card slot.
Then copy the extracted update folder “**PRIVATE**” to the root directory (*1) of the card.

Folder: PRIVATE\MEIGROUP\PAVCN\SBG\SYSCAM\FW\HRP1015*

(*1) : Root directory = top-level directory (i.e., it is not a folder) of the file structure

2. Update procedure

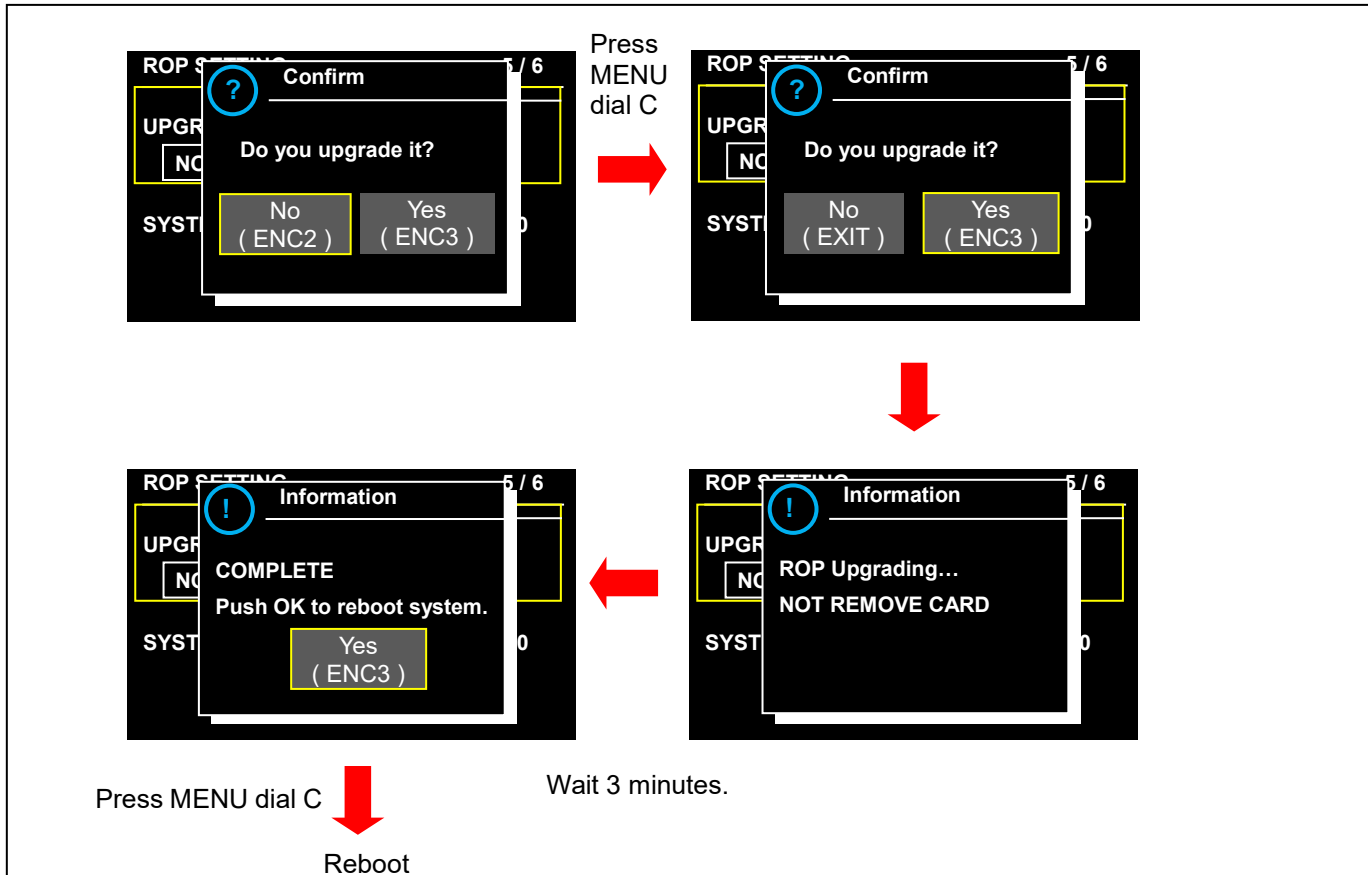
1. Insert the SD memory card into the SD memory card slot.
2. Supply the power to AK-HRP1015 by connecting to AK-UC4000/UC3000/HC5000, AK-UCU600/UCU500, or PoE HUB.
3. Press the **SETUP** button. The TOP menu screen of ROP menu appears.
4. Select “**ROP SETTING**” by pressing the **Function** Δ / ∇ button.
5. Press the **EXEC** button to open the **ROP SETTING** menu.
6. Select “**UPGRADE**” by pressing the **Function** Δ / ∇ button.
7. Select “**YES**” by turning the **MENU dial A**, and press the **MENU dial A**. Confirm dialog appears.



8. When pressing the **MENU dial C**, the update will start.
NOTE: Pressing the **MENU dial B** while “No (EXIT)” is selected, the update will be cancel.

◆ Software update takes approx. 3min. Do not power down while updating.

9. When the update is completed, the message “**COMPLETE**” is displayed.
 10. When pressing the **MENU dial C**, ROP will reboot automatically. After reboot, confirm that the version number is renewed for your confirmation update was correctly done follow the item “**Version display method**”.



3. Confirm the version number is renewed

Follow the procedure of “Step1”, confirm the version number is renewed.
 If it succeeded to update, the update file in the SD memory card is not need anymore.

If the version update fails, turn the power to ON again after inserting SD card in which the update file is saved.