

PASS

Check your licenses and extend the period of time- limited licenses

PASS
Global Conierge for the Lifetime

Broadcast and Professional AV Support WEB

E-mail
Password

LOG IN

Forgot password?

Register now
Product / member registration

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Information | Caution: Connection to devices

PROVIDE ASSET SUPPORT SYSTEM (PASS) is a website that provides comprehensive support for all Panasonic professional video equipment owners and people who are interested in those products.

What's NEW

- 27 Mar, 2025 **New** [UPDATE] AW-UE160 Ver. 2.15
NDI Embedded Bridge can be used. SCENE and USER Files can be applied with AK-UCX100. And others.
- 27 Mar, 2025 **New** [FAQ]
FAQ for AG-CX20 have been added.
- 17 Mar, 2025 [UPDATE] AK-MSU1000 4.95-00-0.00
Supports menu display when switching PTZ cameras And others.
- 13 Mar, 2025 [UPDATE] AW-HE145 Ver. 1.28
Functions that allows the use of FreeD have been added. And others.
- 06 Mar, 2025 [UPDATE] AW-UR100 Ver. 1.28
Improved stability of DHCP settings. Improved the stability of ATW operation. And others.
- 06 Mar, 2025 [UPDATE] AK-UUCU700 Ver. 0B.D9-000-01.00 / 05.65-000-00.06

Search by Model Number Firmware / Software Download

ENGLISH / JAPANESE Please enter model number

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[1]Introduction

Provideo Asset Support System (PASS) is a membership web site for purchasers of Panasonic ProAV products. It provides various information, including software downloads and manuals, as well as license activation.

Additionally, you can check your licenses and extend the period of time-limited licenses through the license management screen.

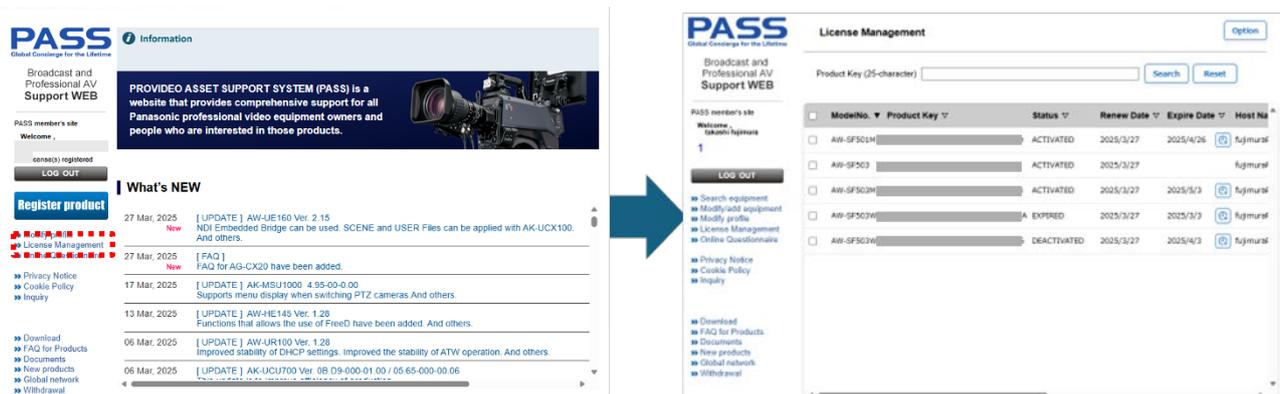
This manual explains how to use the license management screen and how to extend licenses.

Note: This applies to licenses added in Media Production Suite Ver.1.6.8 (April 2025) or later.

[2]License Management Screen

The License Management Screen allows you to check your licenses on the PASS site. Licenses linked to your ID (email) are automatically displayed.

After logging in, you can access this screen by selecting "License Management" from the left menu.



[License Management Screen Explanation]

Activated licenses are automatically displayed.

Note: Licenses activated in Media Production Suite Ver.1.6.8 (April 2025) or later will be shown.

The screenshot shows the PASS License Management interface. It includes a search bar for product keys, a table of licenses, and several action buttons. Callouts point to the following elements:

- Settings Button:** Located at the top right, it displays various settings screens, including email notification settings for expired licenses.
- Search Button:** Located below the search bar, it allows you to search/filter key codes within the license list. Hyphens are ignored during the search. Normal input filters by prefix match. %*(**search text) filters by partial match.
- Reset Button:** Located next to the search bar, it clears the license list and returns to the full list view.
- Extend Expiration Button:** Located at the end of each license row, it displays the screen for extending the expiration period. By adding a new license to licenses with an expiration date, you can extend the expiration period without having to operate the license on the device.
- License List:** The main table displays licenses you own. Licenses activated using your email are automatically displayed.

ModeNo.	Product Key	Status	Renew Date	Expire Date	Host
<input type="checkbox"/>	AW-SF501M W501M	ACTIVATED	2025/3/27	2025/4/26	fujie
<input type="checkbox"/>	AW-SF503 W503P	ACTIVATED	2025/3/27		fujie
<input type="checkbox"/>	AW-SF503M W503M	ACTIVATED	2025/3/27	2025/5/3	fujie
<input type="checkbox"/>	AW-SF503W W503W	EXPIRED	2025/3/27	2025/3/3	fujie
<input type="checkbox"/>	AW-SF503W W503W	DEACTIVATED	2025/3/27	2025/4/3	fujie

License List (Columns)

*You can sort by clicking on the column headers.

- Product Number: Displays the product number corresponding to the product key.
- Product Key : Shows the product keys you own.
- Status : Indicates the status of your product keys.
 ACTIVATED: Activated state.
 DEACTIVATED: Deactivated state.
 EXPIRED: Expired and unusable state.
 Can be revived by extending the period.
- Update Date : Shows the date when the status of the product key was last updated.
- Expiration Date: Displays the expiration date of product keys with a limited usage period.
 (Usable until 23:59:59 on the listed date.)
- Host Name : Shows the device being used.
 For PCs: Displays the host name and PCUID (identification number).
 For devices: Displays the device serial number.
- Description : Provides a description of the product key.

【Extending the expiration period Screen】

Extension of Usage Period

Product Key: W503M-Z
 ModelNo. (Description): AW-SF503M(AW-SF503M activation)
 Host Name(PCUID): Fujif
 SFID: SF0
 Expire Date: 2025/5/3

To extend the usage period, please enter the product key and press the register button. *Once registered, it cannot be undone.

Product Key (25-character):

Product Key	Registered	Term	Expire Date
W503M-ZZ85T-GA001-1TAGG-41238	2025/3/27	30Days	2025/4/26
W503W-	2025/3/27	1Week	2025/5/3

Close Button: Close the screen

Product Key Information: Display the product key information for extending the usage period.

Enter Extension Product Key: Register the product key to extend the usage period. Enter the product key to be added to the parent product key and press the register button to extend the usage period. After adding, the usage period will be extended and added to the last row of the product key history.

Note: Once registered, the extension cannot be undone.
 Product Keys Available for Extension:

Product Key History: Display the added product keys (the latest information is in the last column).

The same model as the parent product key or a model with only a different usage period can be used for extension.

Example:

Parent: AW-SF501W 1 unit/1 week
 AW-SF501W 1 unit/1 week (can be added)
 AW-SF501M 1 unit/1 month (can be added)
 AW-SF501 1 unit unlimited period (cannot be added)
 AW-SF503W 3 units/1 week (cannot be added)
 AW-SF503M 3 units/1 month (cannot be added)
 AW-SF503 3 units unlimited period (cannot be added)

【Setting Screen】

License Expiration Notification Settings

Notification Settings: Two-months One-months One-week

Name: E-Mail:

Name	E-Mail
fuj519	fuj519@gmail.com

Close Button: Close the screen

Email Notification Timing Settings:

Set when to issue the license expiration notification. Regardless of this setting, a notification will be issued on the license expiration date.

Notifications will be sent to the email addresses set in the additional notification email target settings.

If all options are checked, notifications will be issued 4 times.

Example: If the "1 month" option is checked and a license is registered for 1 month, a notification will be issued on the registration date.

Additional Notification Email Target Settings:

Add email addresses to receive expiration notifications besides the license holder.

Email addresses will not be verified for correctness.

Delete Button: Delete the selected address.

[3] How to add a License to the License Screen

■ Preparation:

- **Email Address:** An email address to use for new registration.
Note: If you are already registered with PASS, this is not necessary.
- **Limited Period License (Product Key)**
25 alphanumeric characters (e.g., W2456-TF931-01234-56TAK-*****)
- **Internet Connection**
- **Software to be Activated:** Media Production Suite

3-1 New Registration with PASS: If you are already registered, proceed to 3-2.

1. Access the PASS site: PASS Site

<https://eww.pass.panasonic.co.jp/p2ui/guest/TopLogin.do?category=pav>

2. Click "New Registration" and then click "Register".



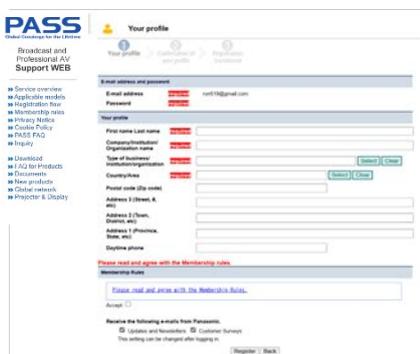
3. Enter your email address and password, then click "Next".



4. Enter your information and click "Register".

Note: Keep a record of your name as it will be needed for password recovery.

Note: Click on the membership terms and open them once; registration cannot proceed until they are opened.



5. Confirm your customer information registration and click "Register".

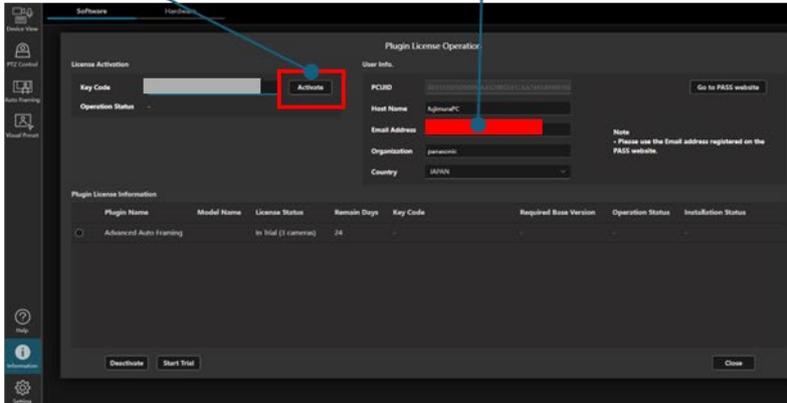
6. A confirmation email will be sent to the email address you provided.

Complete the membership registration by accessing the URL in the email within 2 weeks.

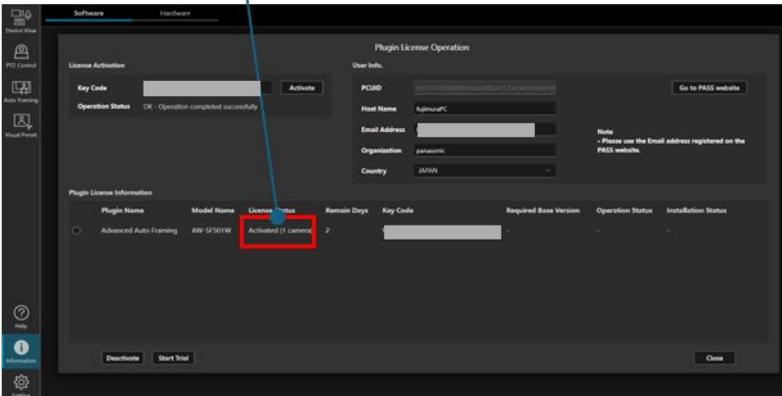
3-2 Product Key Registration:

By activating in Media Production Suite, the license will be automatically registered in the license management system.

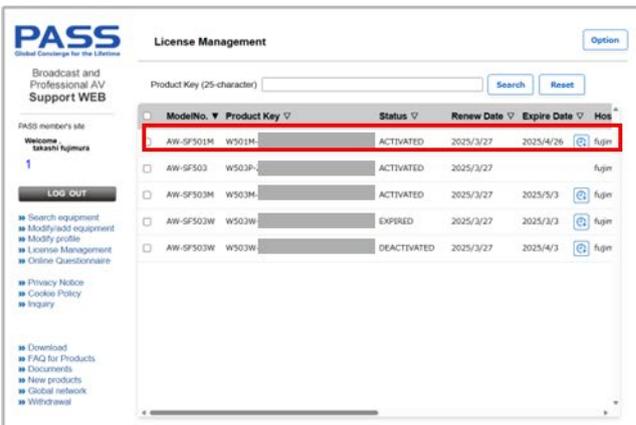
- 1.Launch Media Production Suite and connect to the internet.
- 2.Enter the product key and the email registered with PASS, then click "Activate".



- 3.If it shows "Activated," the process is complete. The license will be automatically added to PASS's license management.



- 4.Access PASS and confirm that the license is registered.

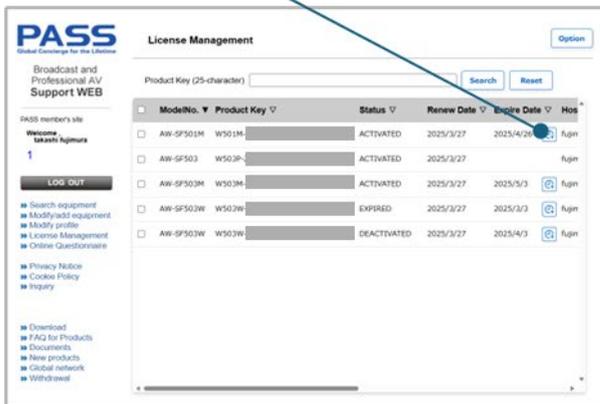


[4] Extending a Limited Period License Key

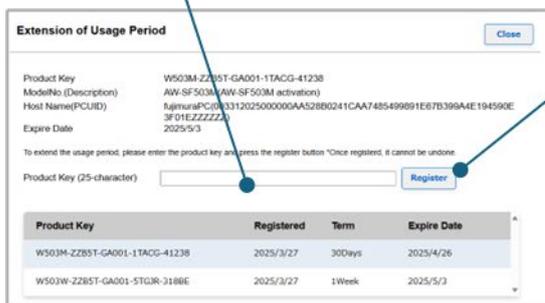
1. Move to the License Management Screen:

The "Extend Usage Period" button will only be displayed for licenses that can be extended.

2. Click the "Extend Usage Period" Button.



3. Enter the Product Key to be Added and click the "Register" button.



4. Completion:

If the product key is registered and the usage period is extended, the extension is complete.

5. Launch Media Production Suite and connect to the internet.

The "Remain Date" will be automatically updated.

