Firmware Update

This manual is to explain the procedure for updating the AJ-PCD30 firmware on Windows.

Operating Environment

Please perform this update for AJ-PCD30 in the following environment.

OS: Windows XP Professional (SP3) 32bit Windows 7 Professional, Ultimate (SP1) 32bit/64bit Windows 8 32bit/64bit

Preparation Before Updating

Before updating the AJ-PCD30 firmware, please make sure of the following points.

• Download AJ-PCD30 latest firmware update file "vsi5700*.zip" for Windows from the website below and put it in any folder in your PC. ("*" is for a letter or a set of numbers that represents the version.)

http://pro-av.panasonic.net/en/ ->Service and Support ->Download -> P2

- If your PC is connected with two or more AJ-PCD30 memory card drives, the update can not be performed correctly. Be sure to perform the update with only one AJ-PCD30 drive connected.
- · Disable the standby / hibernate setting of your PC.
- If P2 cards are in the slots of AJ-PCD30, take them all out.

Firmware Update Procedure

* Update must be performed by a user with administrator rights.

- 1 . Double-click the downloaded "vsi5700*.zip" file to extract it, and the "vsi5700*" folder will appear. So copy this folder to an appropriate location. ("*" is for a letter or a set of numbers that represents the version.)
- Double-click the "PCD30UpdateTo***.exe" file in the "vsi5700*" folder to start the update. On Windows 7 and Windows 8, the confirmation dialog for access request will be displayed. So click [OK] to proceed.

When AJ-PCD30 is recognized correctly, following screen is displayed. Please proceed to the next step. (Version numbers below are for reference purposes only.)

AJ-PCD30 Update Tool - 🗆 🗙			
STEP1: Change Operating Mode STEP2: Update Data File 1	Current Version Update Version	1.01 2.19	Execute
STEP3: Update Data File 2 STEP4: Update Data File 3	Click Execute to pe	erform vers	sion update.
STEP5: Turn Device Off STEP6: Version Update Completed			

If the screen is displayed as follows, AJ-PCD30 is not recognized. Please check the connection with PC

again.

AJ-PCD30 Update Tool – 🗆 🗙			
STEP1: Change Operating Mode	Current Version	Fuenda	
STEP2: Update Data File 1	Update Version 2.19)	
STEP3: Update Data File 2	Please connect AJ-PC	D30 with USB cable.	
STEP4: Update Data File 3			
STEP5: Turn Device Off			
STEP6: Version Update Completed			

- 3 . Click the [Execute] button to start the update.
 - It takes about 5 minutes to complete the update.
 - * Once the update is started, it can not be canceled in the middle of the process.
 - * While the update is in progress, please do not turn off your PC or AJ-PCD30, or unplug the USB cable.
 - * While the update is in progress, AJ-PCD30 is temporarily in the state of being disconnected. But this is a normal operation for update.

AJ-PCD30 U	Jpdate Tool		– 🗆 🗙
STEP1: Change Operating Mode STEP2: Update Data File 1	Current Version Update Version	1.01 2.19	Execute
STEP3: Update Data File 2	Performing version	on update.	
STEP4: Update Data File 3	Do not remove th	e USB cable	e.
STEP5: Turn Device Off			
STEP6: Version Update Completed			

4 . When the update is completed, the following screen will be displayed as below and AJ-PCD30 will be turned off. Then turn AJ-PCD30 on again.

AJ-PCD30 Update Tool – 🗆 🗙			
STEP1: Change Operating Mode STEP2: Update Data File 1	Current Version Update Version	1.01 2.19	Execute
STEP3: Update Data File 2 STEP4: Update Data File 3 STEP5: Turn Device Off	AJ-PCD30 software is the latest version. Please close this application.		
STEP6: Version Update Complete			

5 . Make sure upgrade is completed.

Confirmation of Firmware Version

When you need to confirm that AJ-PCD30 has been correctly updated, please execute the "PCD30UpdateTo***.exe" file again.

If it has been updated correctly, the following screen will be displayed.

AJ-PCD30 Update Tool - 🗆			- 🗆 🗙
STEP1: Change Operating Mode STEP2: Update Data File 1	Current Version Update Version	2.19 2.19	Execute
STEP3: Update Data File 2 STEP4: Update Data File 3	AJ-PCD30 software is the latest version. Please close this application.		
STEP5: Turn Device Off			
STEP6: Version Update Complete			

If it has not been updated correctly, please perform the update from the beginning again.

Error While Updating

If an error occurs for some reason while updating, a message such as the following will be displayed in the window and the update process will be stopped.

- + Cannot communicate with AJ-PCD30. Ending process.
- + Error during version update, Ending process.
- + File transfer failed. Ending process.
- + File write failed. Ending process.

If the update is stopped, please follow the procedure below to perform the update again.

- 1 . Press button at the upper right of the window to terminate updating.
- 2 . After turning your PC off, turn AJ-PCD30 off and on again. Then restart your PC.
- 3 . Double-click the "PCD30UpdateTo***.exe" file to start the application.
- 4 . After it is confirmed that AJ-PCD30 is recognized, press the Execute button to perform the update.

When the following symptoms occur, please contact your nearest service center.

- AJ-PCD30 is not recognized.
- The update is not completed correctly even if you have retried several times.